

20th May 2014.

To Whom It May Concern

Re: Computer System Review.

Over the years our computer system has grown from one simple desktop machine to a complicated multi-server network, now way too complex for a layman like me to fully understand. In particular I struggle with the terminology used by Information Technology professionals and the “eye watering” costs that seem to me, to be out of all proportion to the supposed benefits when hardware and/or software needs to be replaced or upgraded.

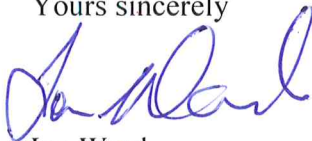
I was aware that our system was in need of an upgrade but was alarmed at the seemingly never-ending escalation in the costs involved. Worse, I don't understand Microsoft's explanation of Windows Server 2012 R2, how it works, what it's going to do for us and why we need it, when the version we do have (2003 R2), seems to me to be working perfectly well.

Michael Abawat (Mkanz Consulting) was recommended to me, and I am pleased to say, I commissioned him to evaluate our system and give independent advise on our specific needs.

Michael's comprehensive report was written in plain English that I could easily understand. It set out several cost saving options, explained what we needed to change and why and recommended the most efficient use of our existing resources.

I am very pleased with Michael's report, the speed at which it was delivered and the very reasonable cost.

Yours sincerely



Ian Ward
Managing Director